

Safeguarding Adults at Risk of Abuse or Harm Policy

Summary statement

We believe that every person has the right to live in safety, free from abuse, harm or neglect. We value, listen to and respect all people coming into contact with our services and recognise that safeguarding is everyone's business.

Our Safeguarding Adults at Risk of Abuse or Harm Policy reflects best practice. It is fundamental to achieving our Housing with Care Strategy, and complies with legal and regulatory requirements. The policy is underpinned by six key principles:

1. Empowerment: People being supported and encouraged to make their own decisions.
2. Prevention: It is better to take action before harm occurs.
3. Proportionality: The least intrusive response appropriate to the risk presented.
4. Protection: Support and representation for those in greatest need
5. Partnership: Local solutions through services working with their communities.
6. Accountability: Accountability and transparency in delivering safeguarding.

This policy will help us to deliver our customer and client promises through policy standards which define our approach to:

- taking a person-centred approach to safeguarding;
- recognising the importance of safeguarding through effective leadership;
- working in partnership with other organisations responsible for safeguarding and promoting the welfare of adults, including our approach to recording and sharing information;
- raising awareness of safeguarding with customers and clients;
- promoting safeguarding through our support and safety planning processes;
- making safe recruitment decisions;
- training and supporting colleagues and volunteers to make sure they have the skills and knowledge to effectively safeguard adults;
- responding to safeguarding concerns;
- dealing with allegations against colleagues or volunteers;
- reviewing and learning from incidents.

You can request a copy of the full Safeguarding Adults at Risk of Harm or Abuse Policy from the Policy and Compliance Team on 0845 155 1234 or by emailing policy@homegroup.org.uk.