



Welfare Funds Policy

Summary Statement

We are committed to meeting the needs of vulnerable people by providing a range of Care and Support services.

Some of our services also use their own welfare funds, made up of money raised or donated locally, to benefit the customers who live there.

Through clear policy standards, we will:

- Give customers the opportunity to control welfare funds and make decisions wherever possible
- Make sure that spending from welfare funds always benefits the customers
- Communicate information about welfare funds with customers clearly, in ways that they can understand
- Set out how each welfare fund will be used in a 'welfare statement' and agree this with customers wherever possible
- Record and monitor all income and spending for welfare funds and check that they are being used properly
- Acknowledge and record donations to welfare funds and use them appropriately
- Raise money for welfare funds when needed through approved events and activities which customers are able to participate in
- Review welfare statements every year (with customers where possible) to make sure that welfare funds still meet customers' needs

The full Welfare Funds (for local support) Policy can be obtained by contacting the Policy Team on 0345 141 4663 or by emailing policy@homegroup.org.uk