

# Keeping your balcony safe

home  
group

Balconies are a great place to relax and enjoy, but it's really important to think about the safety of yourself and others - just because it's an outside space doesn't mean there's not a risk of fire.



To keep you and your neighbours safe, we've put together some important guidelines on using your balcony. Following this advice also means that you'll be complying with the terms of your tenancy agreement.

## The main things to remember if you have a balcony are:

- Never keep anything flammable on your balcony
- Make sure you're not storing anything that could restrict your exit in case of a fire
- Never hang clothing, rugs or mats over the balcony railings
- Remember not to screen your balcony with bamboo or straw type matting
- Always put cigarettes right out and dispose of them properly

## Remember

If you're worried about health and safety or need to report a repair on your balcony or in a communal area, call our customer service centre on **0345 141 4663**. In an emergency call **999** straight away.



## Examples of items you should never keep on your balcony include:

- BBQs, fire pits or chimeneas
- Patio heaters or gas canisters
- Wooden or paper items
- Bags of rubbish
- Cooking oil, cooking equipment or oil cans
- Any electrical items like fridges, freezers or tumble dryers
- Exercise equipment
- Permanent structures like a shed or cupboard
- Bikes, prams or pushchairs



## But remember you can keep:

- A small window box
- Pot plants in non-combustible pots up to 12 inches in diameter
- A low level clothes airer (as long as it's lower than the railings)
- A small table and chairs or one that folds away (remember the number of chairs you have shouldn't be more than the number of people that live in your home)



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