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Viewpoint teams

You can scrutinise our performance in rented, supported and leasehold services by joining one of our regional Viewpoint teams across England and Scotland



Customer assessor teams

You can visit our services and neighbourhoods and talk to the customers who live there to measure how well we're doing at delivering our customer promise



Independent complaints panel

You can review and make recommendations to resolve complaints which have exhausted our complaints process

Complaints scrutiny group

You can review Home Group's complaints performance and make sure we learn and improve from complaints



Equality and diversity

You can raise awareness and challenge stereotypes and stigma by sharing personal stories and experiences at 'Lifeswap' sessions; advise us on diversity issues and help with Equality Analysis and training

anyone@home

You can join our digital customer group by email or via the website and give your views and opinions on a range of issues from the comfort of your own home anytime, day or night



Public affairs

You can represent Home Group at conferences and other internal and external events



What happened here?

You can review health and safety, anti-social behavior and serious incidents and advise how we could have dealt with them better and avoid them in future



KISS group

KISS stands for Keep it Short and Simple. You can look at and change customer facing documents using our KISS standards or join our virtual KISS group and change documents by email

Recruitment

You can help us recruit new staff in ways that work for you



Training

You can help the Involvement team deliver training to colleagues, customers and stakeholders



Design and development

You can help shape regeneration and the design and development of new schemes and communities



For more information

call 0191 5948140
text 07860401729 or email
involvement@homegroup.org.uk

We will cover your out of pocket expenses and provide training where needed.