



## Our regeneration commitments to you

In June we met with a cross-section of customers, from ten households with different household make up and requirements, to discuss and get their opinion on some of the commitments we could make as part of the regeneration. This meeting was incredibly helpful for us and we had a useful discussion about each one.

Following this, we have taken the group's advice and detailed those commitments we can guarantee to all Home Group Douglas Bader Park customers.

### We promise the following as part of the regeneration:

1. You will be compensated financially for the regeneration – this includes a statutory home loss payment (currently at £6300) plus up to £2500 towards moving and disturbance costs
2. We will minimise the need for customers to move off the estate/ into temporary accommodation wherever possible
3. All customers will receive a new home if they want one and tenancy rights will not be affected by moving into a new home – new tenancy agreements will need to be signed due to your new address. There will not be a change in the tenancy type
4. Homes will be adapted for customers who have high medical or mobility needs. All customers will be provided with help and support with their move
5. New homes will have their own private space which will include either a balcony or garden
6. Your pets can move with you. We will work with pet owners to sign up to our responsible pet owner's agreement.
7. Storage space will be provided within your new home, over and above new build space standards, along with secure storage in communal areas where required
8. New homes will be well insulated to ensure heat is contained and sound is reduced
9. A new heating system will ensure the temperature in your home can be managed and controlled to keep energy bills low
10. Security features in flats will include fob access and entry telephone intercom systems