



home

ABOUT US

Home Group is one of the UK's biggest providers of affordable and supported housing. Home Group has around 220,000 customers:

- We house over 200,000 people in 55,000 homes in England and Scotland
- We also offer specialist support services, through Stonham, that help over 20,000 people take more control of their lives each year.

Over 4,500 people work at Home, in offices right across England and Scotland. Most of our employees work directly with customers and clients like you.

A BIT ABOUT OUR PAST...

We are proud of our past. Home was set-up in the North East of England in 1935, during the Great Depression, to help respond to the hardships faced by people at that time. We were one of the first housing associations to see the difference that affordable housing can make to rural communities. And we've been housing people and supporting communities for 75 years.

A BIT ABOUT OUR FUTURE ...

Most of our 220,000 customers are happy with the service they get from Home. But we want to be the best we can be. We are busy improving the way we do things, so that we can give you a higher quality of service, better value for money, more choice and more opportunities to live a better life. Customers like you are at the heart of everything we do and there are a lot of different ways in which customers can be actively involved in deciding what we do and how we do it. But we want to do more. Our customers are the best people to tell us what we are doing well and how we can improve.

HOW YOU CAN HELP US

Home has a Board. The Board is a group of independent people who make sure that Home's managers are running the company well.

- To make sure that the Board includes the views of customers and clients, we'd love a customer from a Home house and a client from a Stonham service to become full Board members.
- We also want to set up two advisory panels – one with Home customers on it and the other with Stonham clients on it. The advisory panels will help managers, by giving advice on what customers and clients think.

These are very exciting opportunities for customers and clients to get involved in running Home and making a real difference to the lives of all Home's customers.

Please think carefully about applying for one of these positions.